MOVING IN

Q: I won't be able to arrive at the lodge within the office's service hours. Could anyone help me move in?

A: In principle, the office is open from 8:00 to 20:00 on weekdays and from 8:00 to 18:00 on Saturday, Sunday and public holidays. We do not accept any visit after 23:00.

If you must arrive after the office hours, please consult with the lodge office in advance.

PAYMENT

Q: I do not stay in the lodge for some time due to a trip. Will I be exempted from payment for utilities during this period?

A: There is no exemption. We ask you to pay for utilities even during your absence.

ROOM AND FACILITIES

Q: Can I use electric appliances that I use in my country? What is the shape of a plug?

A: Every plug in the lodge meets the standard for domestic use in Japan supplying 100 voltage AC power. Please see the picture below.

The lodge cannot answer whether each appliance is adaptable to the standard. It does not provide residents with a transformer or an adapter. Please make your own arrangements if you find it necessary.



Q. Is there a car park?

A. There is no parking space that residents can use for their own cars. The parking space in the lodge is only for an in-house advisor and delivery personnel.

Q: Is tap water potable?

A: Water from the tap is potable. (Tap water is potable at virtually all places in Japan.)

Q: Is a hair dryer provided in a room?

A: There is no hair dryer provided by the University.

Q: Is there a television set in a room?

A: The University does not provide a television set.

Q: If I purchase a television set, what should I do with an antenna?

A: Each common room has a television set in Kashiwa Lodge and you can connect your TV set to the same antenna from your room.

The lodge does not dispose of TV sets on behalf of residents. They have to think how they should dispose at the time of departure. Disposal of TV sets is subject to the Act for Recycling of Specified Kinds of Home Appliances.

Q: Is there a rice cooker available in a room?

A: No, there is no rice cooker in a room, but residents can use those available in a common room. You must clean it after every use, and only use it in the common room.